

Protean eGov Technologies Limited



protean
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**Password reset process
Version 1.0**

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Password reset process

REVISION HISTORY

Sr. No.	Date of Revision	Ver	Section Number	Description of Change
1		1.0	-	Initial Version

Password reset process

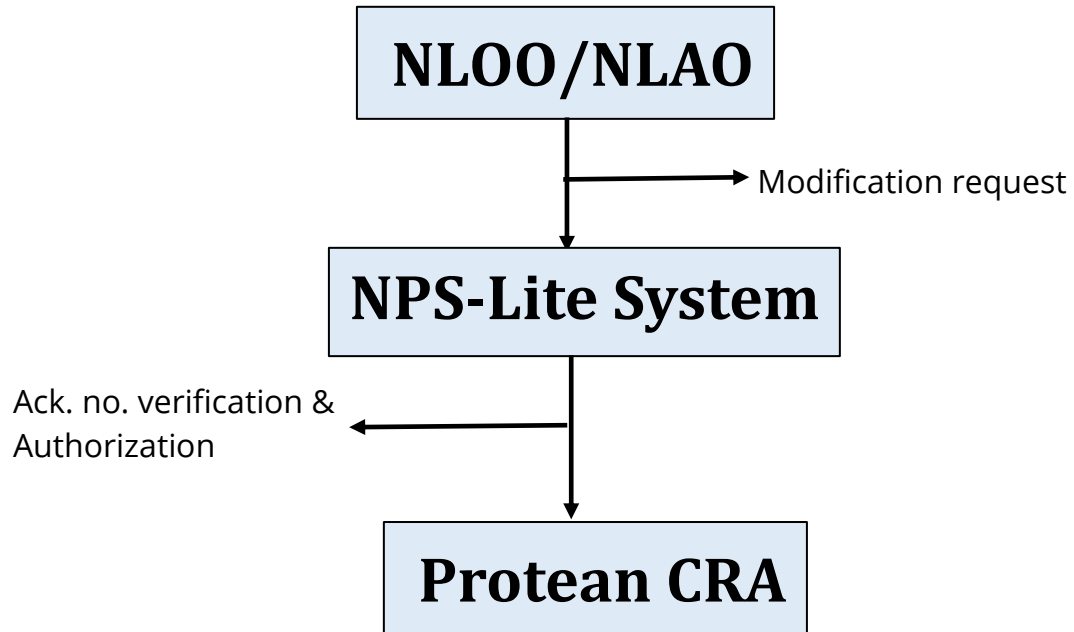
Preface

Login User ID and password are provided to NPS Lite NLOOs and NLAOs to perform various activities like contribution upload, withdrawal, Subscriber modification etc. However, incase the User ID is blocked for any reason or the NLOO / NLAO forgets the password, they can reset it using the procedure provided below.

Password reset process is initiated by NLOO / NLAO and verified and authorized by Protean CRA.

Password reset process

Process Flow – Password reset process by Nodal Office/Aggregator

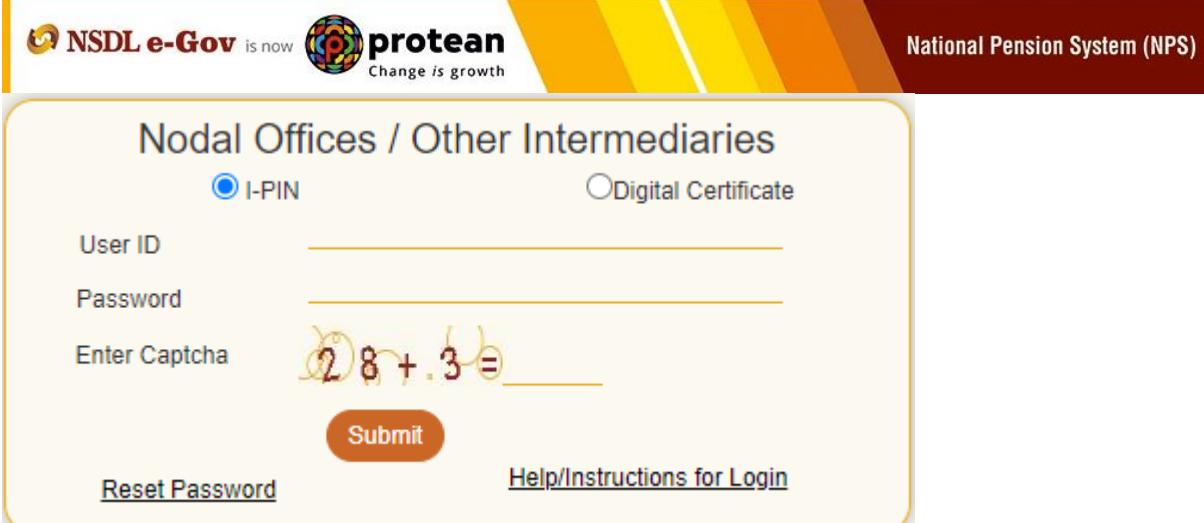



Password reset process

Process for reset of Password

Note: Details entered must be as per CRA records.

- Nodal office / Aggregator will login to www.cra-nsdl.com.
- In Nodal offices / Other intermediaries section.
- Select Reset Password Option.



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National Pension System (NPS)

Nodal Offices / Other Intermediaries

I-PIN Digital Certificate

User ID _____

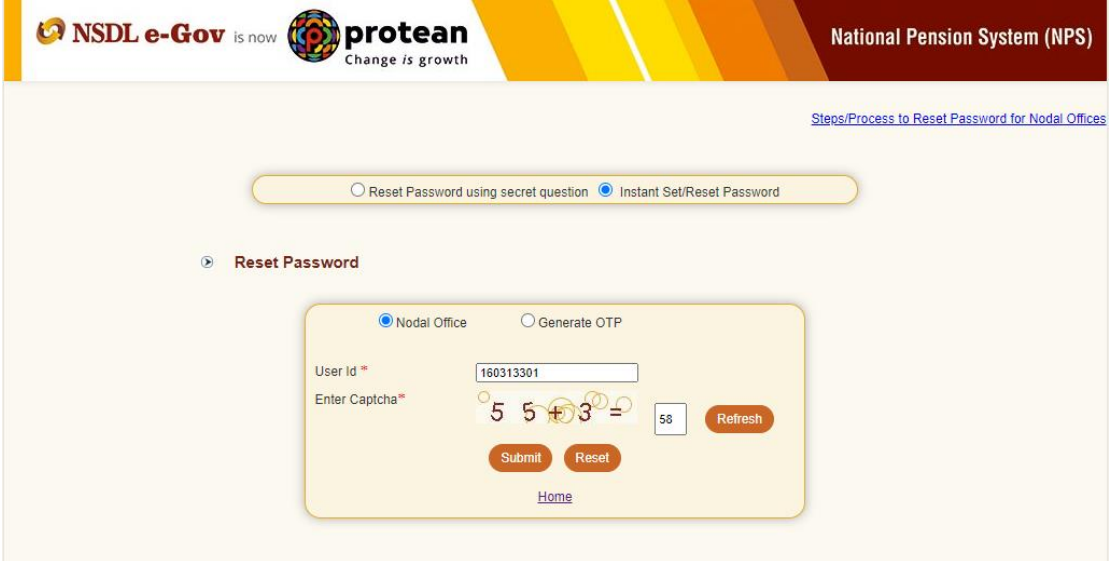
Password _____

Enter Captcha $28 + 3 =$ _____

[Reset Password](#) [Help/Instructions for Login](#)

Password reset process

- Click on Instant Set/Reset Password and enter user id allotted by CRA enter Captcha and click on Submit.



The screenshot shows the NSDL e-Gov National Pension System (NPS) password reset process. At the top, there are logos for NSDL e-Gov and protean, along with the text "National Pension System (NPS)". Below the logos, there is a link: "Steps/Process to Reset Password for Nodal Offices". The main content area has two radio buttons: "Reset Password using secret question" (unselected) and "Instant Set/Reset Password" (selected). Underneath, there is a section titled "Reset Password" with two radio buttons: "Nodal Office" (selected) and "Generate OTP" (unselected). The "Nodal Office" section contains a "User Id" field with the value "160313301" and an "Enter Captcha" field with the value "55+3=58". There are "Submit" and "Reset" buttons, and a "Refresh" button next to the captcha. A "Home" link is also present at the bottom of the form.

Fill in all below mentioned details:

- Entity Registration Number
- Name of Authorized Person (Mention complete name of the person in the "First name" field itself)
- Designation
- Email address
- Pin Code
- New Password
- Confirm password
- Click on Submit

Password reset process

Reset I-PIN

* Mandatory Fields

User ID	160313301		
Entity Reg. No.*	7000000		
Name of the Person*	ABC		
	First Name *	Middle Name	Last Name
Designation *	General Manager		
Office City	KARNAL		
Registered Email Address*	ABC@ABC.COM		
Email Address for PIN mailer			
Pin Code*	111111		
New Password*	*****		
Confirm Password*	*****		

Nodal office will receive a Reset Password Confirmation Screen

Reset Password Confirmation Screen

User ID	160313301
Entity Reg. No.	7003150
Name of the person	SURESH KUMAR
Designation	DEVELOPMENT OFFICER
Office	KARNAL
Registered Email Address	kccbkn@gmail.com
Pin Code	132001

- Click on Confirm Button

Password reset process

- Note down the acknowledgement id and share the same with Protean-CRA for authorization
- Once the password reset process is initiated NLOO / NLAO shares the Acknowledgement no. with Protean CRA and Protean CRA verifies and authorizes the reset password.
